ServiceDesk

O R D E R   F O R M

Name of person placing order and/or to be contacted at business

Name of business (as it should appear on ServiceDesk marquee)

Address (for inclusion on printed tickets)

Mailing Address (if different than above)

Telephone (main # used by customers)

Alt number (or fax if desired, please indicate)

If wanted, you may here indicate the county (or counties) covered by your service territory (this is the area we'll draw into your DispatchMap, and for which we'll include street names in your custom StreetList). In the alternative, we can do a live definition with you via computer-to-computer collaboration, looking at a map together; if that is your preference you may leave this space blank.

Quantity of techs for whom spaces should be included in DispatchMap

E-Mail Address

Please choose the option you prefer:

☑ *Direct purchase at $6,000 (or $___place discounted price___) We'll not charge this until your package is shipped.*

To calculate your small-company discount on direct purchase (if applicable), subtract the number of techs in your operation from 11, then multiply the difference times $300. The result is your direct purchase discount amount, and may be subtracted from $6,000 to achieve your total discounted price.

☑ *Contract purchase at $325.00 (or $___place discounted rate___) per month for 24 months. May convert to full purchase at any time. First charge not applied until product is shipped.*

To calculate your small-company discount on a contract purchase (if applicable), subtract the number of techs in your operation from 11, then multiply the difference times $17.50. The result is your discount amount, and may be subtracted from $325 to achieve your discounted per-month payment rate.

Unless mailing with full payment by check, please provide credit card info:

Visa, Disc, MC or Amex   ___ - ___ - ___   CVC   Expiration date

Name on Card   Signature

By signing, you signify acceptance of all terms, and warrant that you have read, understand and accept the conditions in our satisfaction guarantee as shown on the second (or back) page of this order-form/agreement

Please email this completed form to support@rossware.net, or fax to **800-353-4310**, or snail-mail to **RossWare Computing, Inc., 290 E. Lighthouse Rd, Shelton, WA 98584**.

SATISFACTION GUARANTEE

At Rossware we believe our products truly are the best available for your service business. So much so that we offer, and have always offered, a 100 percent, money back, satisfaction guarantee.

If at any time within twelve months from your date of purchase, you have fully implemented ServiceDesk for a minimum of 30 days and find that it does not suit your needs, you may return the product for a full refund.*

* Does not apply to any related utilities that may have been purchased or subscribed to.