

SmartParts

REGISTRATION FORM

Name of person placing order and/or to be contacted at business

Name of business

Street Address

City, State and Zip

Telephone (voice)

Telephone (fax)

E-Mail Address

If you learned about (or acquired) SmartParts through a parts distributor, please indicate which one:

Indicate the sign-in parameters you'd like to use if/when logging into our website for monthly updates

User Name

Password

Indicate the "pre-key number" as taken from your SmartParts installation

(needed so we may provide the authentication code that's the required key for making your installation operable)

(instead of such monthly downloads, you may receive mailed update CDs for \$10/mo extra; if that is your preference, please leave this area blank)

The "Fine Print:"

In exchange for this tentative order for the SmartParts lookup service, you'll receive your first month's usage absolutely free. If not canceled, the fee thereafter is \$25/mo (\$35 for mailed updates), charged to your card at the beginning of each period. You may cancel at any time (via telephone, fax or email request), and no following charges will be incurred.

We realize most such setups rely on you simply forgetting to cancel. This setup is different. Approximately five days before running your first charge (for your second month of use), we'll endeavor to fax or email a reminder stating that paid use is about to begin. This way inertia, at least, works for rather than against us -- even while assuring you won't continue unless truly wanting to.

Payment setup (to be used only if you continue past the free 30 days):

Visa, MC or Discover #

Expiration date

Name on Card

Signature

In the alternative to paying via credit card, you may pre-pay for an entire year via check and take a 10% discount. Thus, if opting for standard website-based updates, your check should be for \$270 (\$25 X 12 less 10%); if opting for mailed updates, for \$378 (\$35 X 12 less 10%). Any unused pre-payment will be promptly refunded if at any time you elect to cancel.

Please fax this form to 800-353-4310 or (if using a check) mail to RossWare Computing, 778 Antelope Boulevard, Red Bluff, CA 96080. If any questions, call 800-353-4101.